

Having trouble logging into the Members Only area of the Sunset HOG website?

We definitely had some trouble with the back-end system that verifies your Username and Password, along with your HOG ID. That has been fixed, and you should not have problem again.

HOWEVER, should you still have a problem, it is more than likely that your computer has remembered your old internal information about your login ID and password. SO, that said, here are some directions to help guide you through resolving the issue....

What we will be doing here is removing “cookies” from your system. These are little files that keep information on your computer about login IDs and passwords, etc. NONE of that information is accessible from the outside world on a normal basis, except maybe to hackers. You do have firewall software or hardware don't you???

If you use [Mozilla Firefox](#), skip down to page two...

If you have a MAC, you had better talk to a MAC person about it, until I can figure out how to do that 😊

If you use [Internet Explorer 8](#), follow these steps.

1. Once IE8 is running, on the menu bar, find and click on “Tools”, then “Internet Options”.
2. From the “General” tab, find “Browsing History”, and click on the “delete” button found there.
3. From my experience, I would recommend checking the first three check boxes, leaving the rest unchecked.
4. Click on “Delete”. Nothing will be apparent that the deletion has run, except the window will go away.
5. Next, click “OK”.
6. You just got the hard part done.
7. Try bringing up the website (<http://www.sunsethog.com>), and go to Members Only.
8. The system will click and whir for a short time, and then the login screen will reappear.
9. Enter your login and password, and HOG ID.
10. You should be logged in now.
11. **IF** for some reason, you cannot get in, please email me at john@wingman.com. I will work with you to get you online again.

Mozilla Firefox

(Courtesy of Ron Simmons)

1. Open Mozilla Firefox
2. Click on **tools**
3. Look below for **Clear History** and click on it
4. Another window will open
5. Click on **details**
6. Check the boxes that have **cache** and **cookies**
7. Change the time range to **TODAY**
8. Finally click **OKAY**
9. You are done!

